



## The Energy Group

**SYLLABUS**  
**OPERATIONS PERSONNEL TRAINING**  
**TEG\_103\_ECOMM\_OPC\_OL\_Class\_53\_Section\_6**  
**Self Study Internet Based Course**

**SECTION 6 - OPERATIONS PERSONNEL TRAINING** - (Requirements for training policy, procedures, plans, measures and compliance, as well as "The One Page Coach" designed specifically for effective communication related to all aspects of personnel training and performance.)

Section Credit: 1CEH (1STDS, 1OP, 1PROF)\*

1. Pre-Test
2. Instructors and Advisory Team
3. Learning Activity Content
  - a) NERC Standard PER-002-0
4. Instructor's Notes
5. Glossary of Terms
- 6.. Additional Reading Material (Optional)
7. Learning Objectives
8. Post-Test

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CREDIT KEY	
CEH	Continuing Education Credit Hour
EO	Emergency Operations Credit Hour
OP	Operating Credit Hour
STDS	Standards Credit Hour
PROF	Professional Credit Hour